



Online Delivery Information

DELIVERY OF PRODUCTS

Plasbox will only deliver products ordered through the site to areas where we provide delivery services; your order may also be dispatched as multiple deliveries over various days depending on the size and quantities of the order and each of those deliveries may consist of more than one parcel/box which may arrive at different intervals. Plasbox only deliver's to addresses within Australia. Plasbox does not deliver to PO Box's.

Online Orders will generally be dispatched from Plasbox one(1) to seven(7) working days from when order is confirmed although this time frame may be less or more from time to time. If your order is required to be manufactured it could be seven(7) to ten(10) working days from when order is confirmed.

Once Orders have been dispatched then Plasbox will email a dispatch notification. Delivery time to your address will depend on the courier delivering your product.

The delivery fee for your order depends on the dimensions and weight of the total products you have ordered and the delivery address of the order.

In agreeing for your order to be delivered you are agreeing to certain delivery requirements that need to be meet, they are;

- (a) the address supplied is not a PO Box;
- (b) the address is where the appropriate person will be present to accept delivery of the order;
- (c) the person accepting delivery may be asked to show us the credit card for us to conduct our verification checks
- (d) if the appropriate person is not at the delivery address to receive the delivery or credit card cannot be verified then we will not deliver the ordered products. If this happens then the courier company may leave a calling card for which you will need to ring them within 24hours to organise re delivery, if the goods are returned back to Plasbox without delivery being made then you may be charged an additional delivery charge for Plasbox to re send your order.
- (e) that you agree and acknowledge that any person at the delivery address who receives the products/order is authorised to do so by you.